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 WITHROW & TERRANOVA, P.L.L.C.  
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CONFIRMATION NO. 3319  
 FILING RECEIPT  
  
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Date Mailed: 11/19/2003

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**Applicant(s)**

Michael Craig Presnell, Durham, NC;

**Assignment For Published Patent Application**

NORTEL NETWORKS LIMITED, St. Laurent, CANADA;

**Domestic Priority data as claimed by applicant****Foreign Applications****If Required, Foreign Filing License Granted:** 11/18/2003**Projected Publication Date:** Request for Non-Publication Acknowledged**Non-Publication Request:** Yes**Early Publication Request:** No**Title**

Improved Monitoring for operator services

11/19/2003

**Preliminary Class**

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